

# HPE Solutions Game tech support guide

The HPE Solutions Game is designed for sellers to win, gather resources, and engage with our latest products so you are armed with HPE's competitive advantage and differentiators to win big. Are you having trouble accessing the portal or using a feature? You've come to the right place.

## Common troubleshooting questions:

### **I tried creating an account, but it won't accept my email.**

Only your business email will work on this site. The game portal does not accept personal emails.

### **What browser should I use?**

For best results, be sure you're using the most current version of either Microsoft Edge, Chrome, or Firefox.

### **What devices can I play on?**

The game can be played on a desktop, tablet, or mobile device.

### **Who do I contact for technical help?**

For help, email: [HPEGameOn@thechannelcompany.com](mailto:HPEGameOn@thechannelcompany.com)